



Unlinked Passenger Trips (UPT)	Ridership by Month												Totals	
	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024		
Fixed Route	27,296	27,382	30,916	31,963	31,716	30,022	30,846	31,557	33,613	35,102				310,413
Demand Response	19,274	23,520	22,150	23,419	22,548	21,414	21,531	21,852	23,343	22,412				221,463
Demand Taxi*	26,718	29,212	28,978	25,852	24,962	24,488	25,292	24,584	32,259	28,481				270,826

*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area. **802,703**

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												Average
	Jul-2023	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	
Fixed Route	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			100%
Demand Response*	96.7%	96.9%	96.5%	96.3%	95.6%	95.7%	96.5%	96.6%	96.6%	95.8%			96.3%

* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2023			Aug-2023			Sep-2023			Oct-2023			Nov-2023			Dec-2023		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
Fixed Route	66,242	9,463	7	71,147	7,905	9	75,991	6,908	11	78,604	19,651	4	75,395	15,079	5	74,007	14,801	5
Demand Response	165,056	82,528	2	161,901	53,967	3	149,584	49,861	3	158,789	79,395	2	158,863	158,863	1	151,910	151,910	1
	Jan-2024			Feb-2024			Mar-2024			Apr-2024			May-2024			Jun-2024		
	Vehicle Revenue Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
Fixed Route	75,558	75,558	1	77,981	77,981	1	82,954	9,217	9	82,282	11,755	7						
Demand Response	147,782	-	0	147,061	73,530	2	155,521	155,521	1	157,358	52,453	3						

-- = No breakdowns occurred in month for this mode.

* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.