



Unlinked Passenger Trips (UPT)	Ridership by Month												Totals	
	Jul-2024	Aug-2024	Sep-2024	Oct-2024	Nov-2024	Dec-2024	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025		
Fixed Route	31,304	32,963												64,267
Demand Response	23,058	24,954												48,012
Demand Taxi*	26,244	26,680												52,924

*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area.

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												Average	
	Jul-2024	Aug-2024	Sep-2024	Oct-2024	Nov-2024	Dec-2024	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025		
Fixed Route	100%	100%												100%
Demand Response*	95.8%	96.4%												96.1%

* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2024			Aug-2024			Sep-2024			Oct-2024			Nov-2024			Dec-2024		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
Fixed Route	101,892	101,892	1	121,564	-	0												
Demand Response	189,406	94,703	2	167,990	27,998	6												

-- = No breakdowns occurred in month for this mode.

* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.