



Unlinked Passenger Trips (UPT)	Ridership by Month													
	Jul-2024	Aug-2024	Sep-2024	Oct-2024	Nov-2024	Dec-2024	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025	Totals	
Fixed Route	31,304	32,963	43,673	48,507	43,242	42,365								242,053
Demand Response	23,495	25,282	24,007	29,370	23,756	24,097								150,160
Demand Taxi*	26,244	26,680	25,770	29,169	25,553	25,981								159,397

*JARC (taxi service) runs Mon-Sat from 8:00pm - Midnight. Also includes Devens On-demand Taxi and MH Brokerage Vendors in our service area.

Percent of Scheduled Trips Operated	Scheduled Trip Adherence												
	Jul-2024	Aug-2024	Sep-2024	Oct-2024	Nov-2024	Dec-2024	Jan-2025	Feb-2025	Mar-2025	Apr-2025	May-2025	Jun-2025	Average
Fixed Route	100%	100%	100%	100%	98%	100%							100%
Demand Response*	95.8%	96.4%	96.2%	95.9%	95.4%	94.3%							95.7%

* Includes trips cancelled by client upon arrival at pickup and no-shows.

Road Calls	Maintenance																	
	Jul-2024			Aug-2024			Sep-2024			Oct-2024			Nov-2024			Dec-2024		
	Vehicle Revenue Miles	*Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls	Vehicle Miles	Miles btw Breakdowns	# of Road calls
Fixed Route	101,892	101,892	1	121,564	-	0	111,313	111,313	1	88,974	44,487	2	85,478	42,739	2	100,411	33,470	3
Demand Response	162,057	81,029	2	167,230	27,872	6	162,410	162,410	1	183,277	183,277	1	154,195	77,098	2	141,073	-	0

-- = No breakdowns occurred in month for this mode.

* Miles between Breakdowns is an average of Vehicle Revenue Miles travelled and the number of breakdowns in that mode.